

ADDITIONAL INSURANCE: ADDITIONAL PROTECTION FOR YOUR GOODS



Ensure that your parcels are protected against loss and damage, even if their value exceeds the liability limit of EUR 500. Higher values (except for class II valuables*) can be assured with the additional insurance service up to EUR 25,000.

YOUR BENEFITS

For all parcels where you wish to avoid financial loss or damage despite sufficient packaging. With the Additional insurance you safeguard yourself for the un-likely case of the loss of your item.

Security against financial risks caused by loss or damage

- You ensure that goods valued at more than EUR 500 are protected and thus avoid disputes in the event of damage occurring
- Protection for the item during the entire transportation process

Attractive charge:

- EUR 6.99 in addition to the price of a parcel for parcels valued up to EUR 2,500 (Additional insurance A)**
- EUR 19.99 in addition to the price of a parcel for parcels valued up to EUR 25,000 (Additional insurance B)**

SIMPLE COMMISSIONING FOR YOU

- The service is already part of your contract and can be ordered directly via the DHL shipping logistics systems (by using the Ship function in the Post & DHL Business Customer Portal). Of course the service is also available to you if you program your shipping logistics system autonomously
- You send us the relevant code for Additional insurance A or B
- Parcels for Additional insurance A can be handed in within collection by the deliverer or via the Individual collection service. Parcels for Additional insurance B must be handed in to the retail outlet

RELIABLE PERFORMANCE BY DHL

- DHL transports the parcel in the “concealed process”, i.e. that no one involved in the transport process may identify the insurance coverage from its outer appearance
- Delivery like a normal parcel, without special labeling for the recipient

Further regulation can be found in our General Terms and Conditions and in the Conditions DHL Paket / DHL Express TI Service (Conditions for Paket / Express TI Service) at [dhl.de/vertragsanlagen_en](https://www.dhl.de/vertragsanlagen_en)

* see document: „Permissible contents for domestic and international parcel shipments and for domestic express shipments“

**VAT-free as per § 4UStG